

Preliminary Results Year ended 31 March 2014

29 May 2014 BAFTA, London

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Liv Garfield Chief Executive

Focus areas

- Customers at the heart of what we do
- Drive operational improvement
- People / Talent development
- Regulatory relationship
- Ready to deliver in AMP6

Create long term value for shareholders

Operational performance Waste

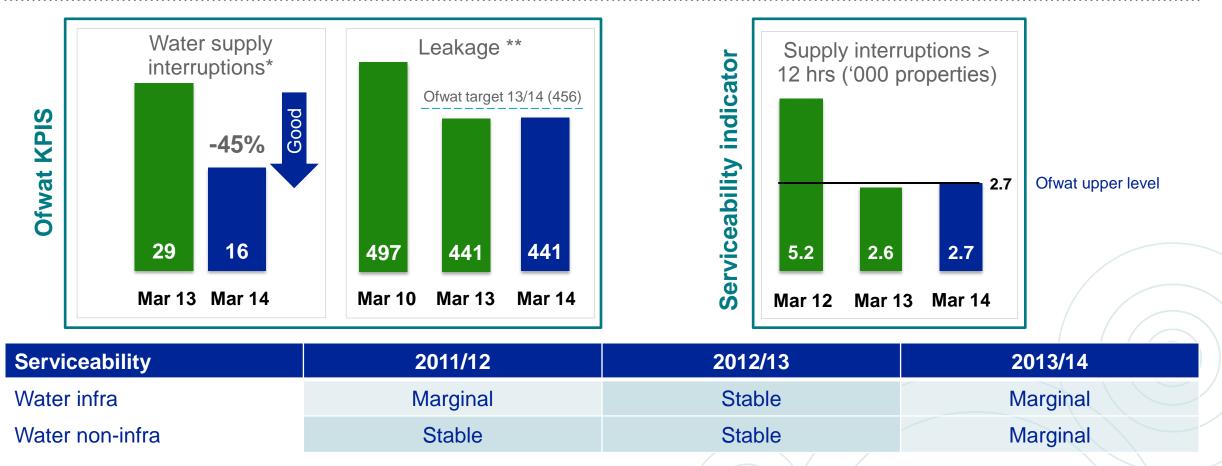


• 5 indicators performing as expected, 1 indicator (blockages) not in line

* Number of incidents of internal sewer flooding where flooding has previously occurred in the last 10 years

** Incidents per 10,000 km of sewer

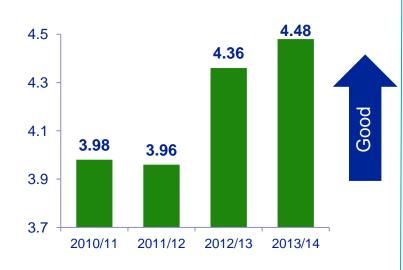
Operational performance Water



- Below ground 5 indicators performing as expected, 1 indicator (interruptions >12 hrs) not in line
- Above ground 4 indicators performing as expected, 1 indicator (coliforms) not in line

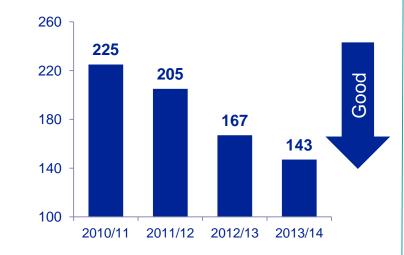
Operational performance SIM

Qualitative



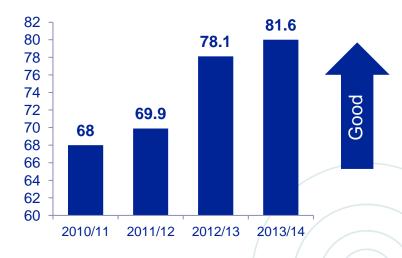
- 3% improvement year on year
- 13% improvement since 2010/11

Quantitative



- 14% improvement year on year
- 36% improvement since 2010/11

Combined



- 20% improvement since 2010/11
- 3rd consecutive year of improvement

RCV investment for our customers We have invested £120m of the additional £150m

Water Network

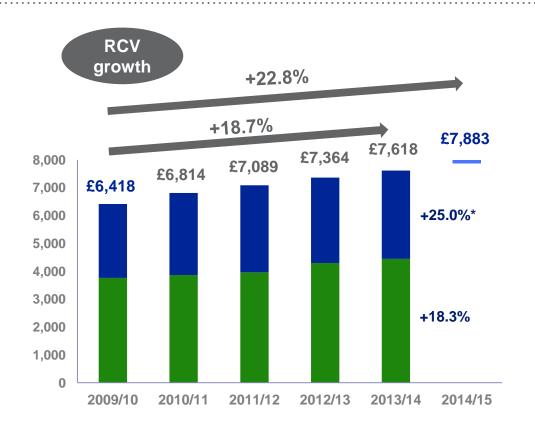
- Invested £44m in reducing the amount of leaks
 - Since March 2012, leakage fallen from 464MI/d to 441MI/d (-5%)
- Found over 36,000 leaks and carried out over 124,000 repairs on our network
- Trunk mains renewal on track (£13m)
 - Interruptions to supply improved by 50% vs. 2011/12

Sewage Network

- Invested £14m to reduce number of blockages
 - 13% reduction in sewer blockages year on year
 - More to do
- £16m spent on improving performance at treatment works
 - 99.29% compliance best ever performance



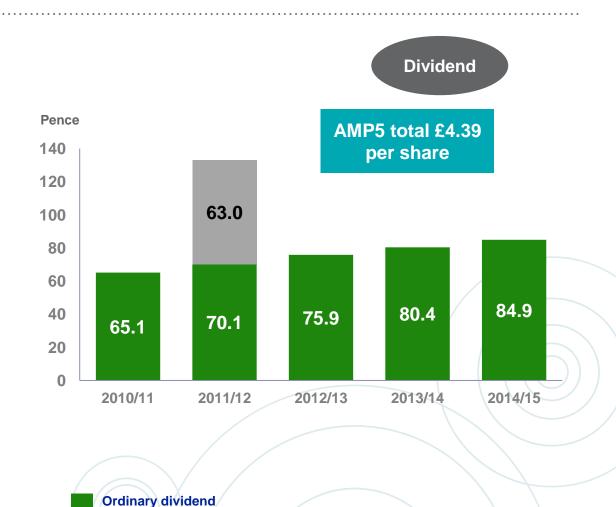
Value creation and distribution RCV growth & dividends



Based on year end RPI forecast of 2.8% for 14/15. For RCV values see: www.ofwat.gov.uk/regulating/prs_web_rcvupdates



* Adjusted for special dividend



Special dividend

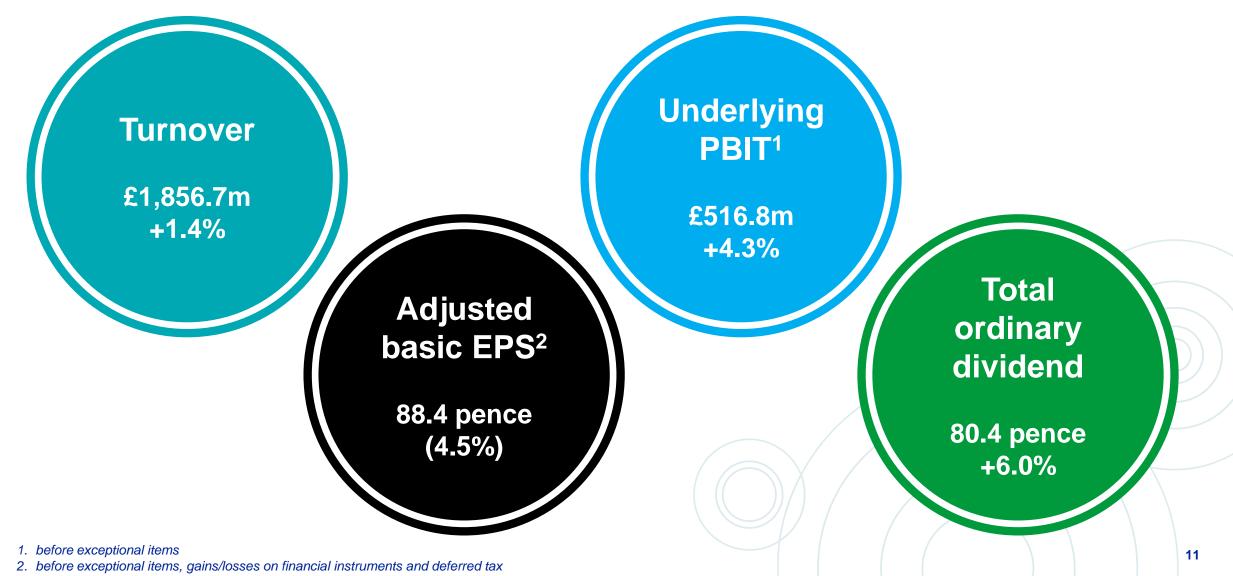
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Mike McKeon Finance Director

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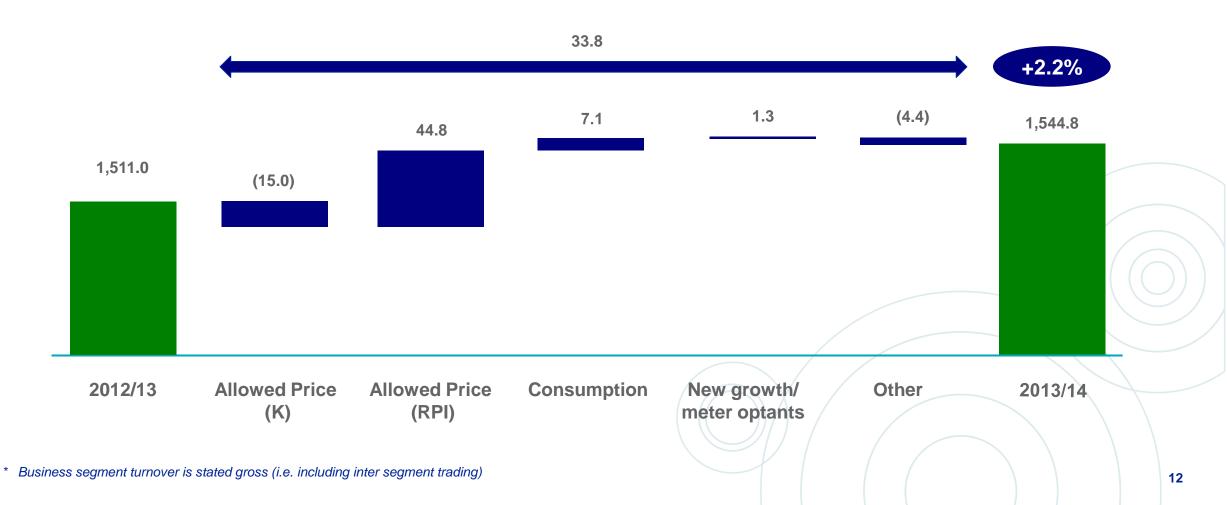
Highlights FY 2013/14



2012/13 restated due to adoption of IAS19 revised

Regulated – Severn Trent Water turnover*

2013/14 £m



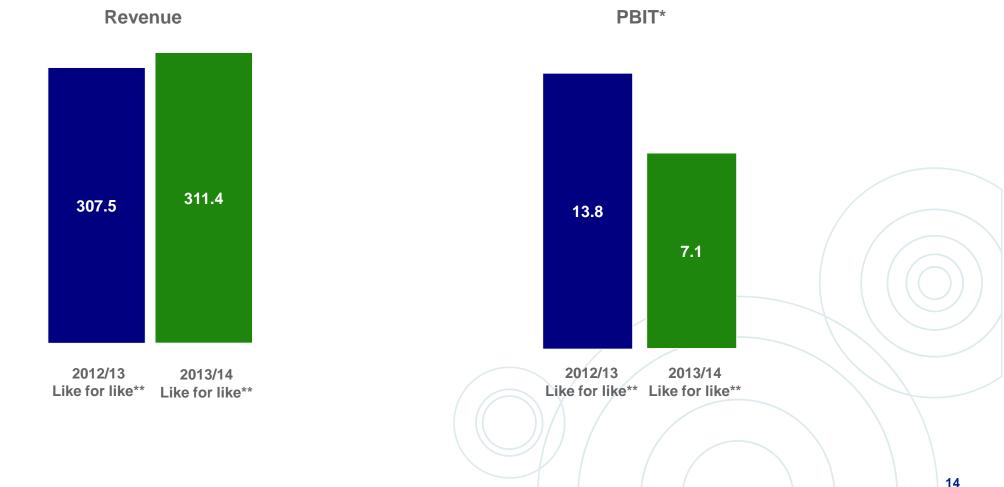
Regulated – Severn Trent Water PBIT*

2013/14 £m



Non-regulated Severn Trent Services performance

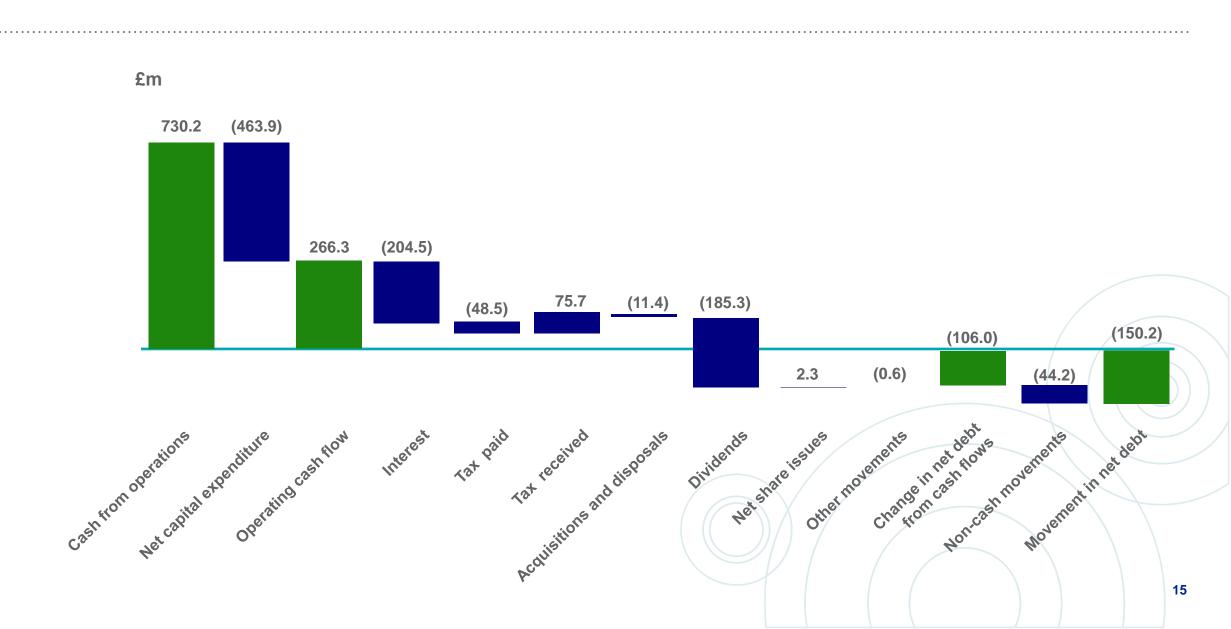
£m



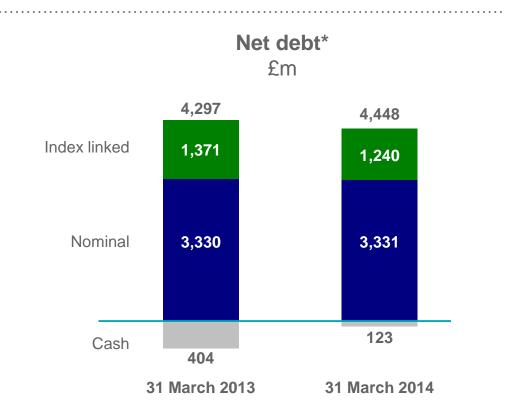
* PBIT before exceptional items

** On constant currency excluding acquisitions and disposals

Group cash flow



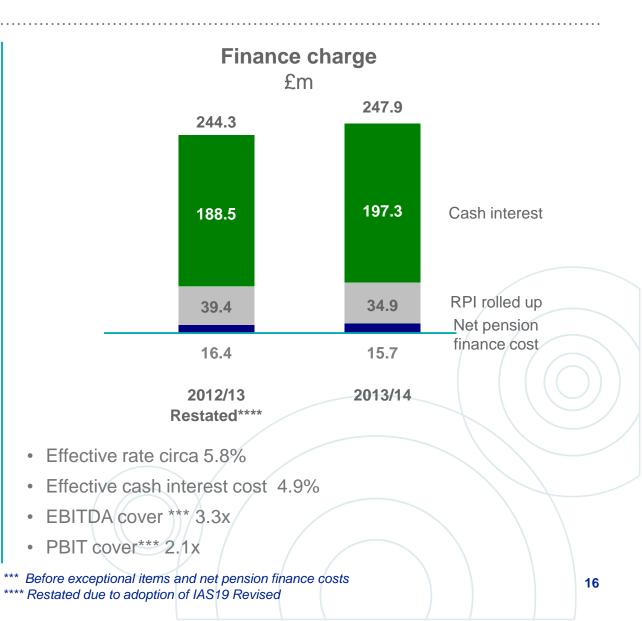
Group net debt and finance charges



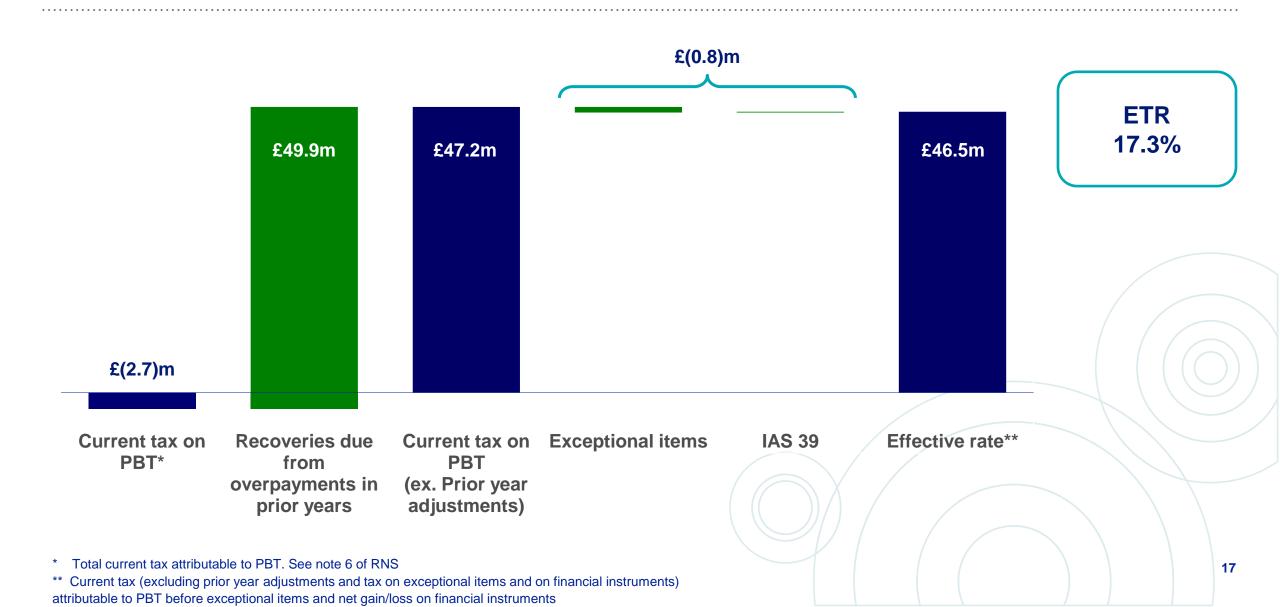
- 77% at fixed interest rates
- Regulated Entity (Severn Trent Water) net debt £4,484m
- Group net debt/RCV** 58%

Including cross currency swaps

** RCV at 31 March 2014



Effective rate of current tax



Outlook FY 2014/15

Regulated - Severn Trent Water

- Prices at Severn Trent Water rose by 1.5% in April 2014
- Lower measured consumption
- Opex higher due to inflation, quasi taxes and power but in line with final determination (like for like)
- Capex £510m-£530m range; IRE £125m-£135m

Non regulated - Severn Trent Services

- Growth in Operating Services
- Expect to see benefits of restructuring in Products, but not until the second half of the year

Group

- Interest charge higher due to higher net debt
- Dividend set to be 84.90p, further growth of 5.6% year on year



Good financial performance

Continuing investment in networks driving growth and service improvements

Continuing to deliver on AMP5 dividend policy: up 6% to 80.40p



Liv Garfield Chief Executive

PR14 Next steps

- Constructive dialogue with Ofwat
- Ofwat requires more evidence on our submission
 - Legacy adjustments, ODIs and Birmingham strategic resilience project
 - Birmingham resilience accounts for £255 million of totex (total expenditure) over the 5 years
- 27 June Plan re-submission
 - Followed by RNS
- 29 August Draft determination
- October / November Totex Menu Choices
- 12 December Final Determination
- Post 12 December new dividend policy



Delivering on commitments for stakeholders

Improve customer service

Preparing for AMP6

Create and deliver long term value for shareholders

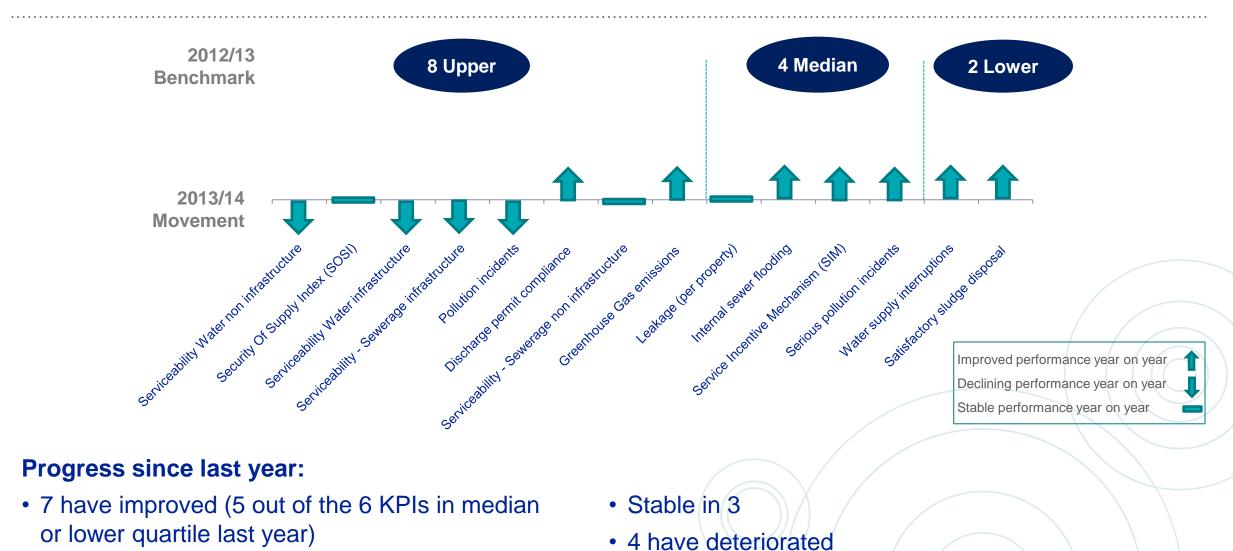
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Operational performance Ofwat KPIs 2013/14 performance



Private drains and sewers

- To end of March 2014, customer contacts in line with previous forecast
 - The AMP5 investment range remains in line with previous guidance.
 - We have commenced a phased adoption programme for eligible private pumping stations prior to the mandatory transfer on 1st October 2016 to enable controlled and safe transfer of ownership from customers.

	Total to date	Updated AMP5 Total	Previous AMP5 total
Exceptionals	£4.6m	£4.6m	£4.6m
Opex	£25.7m	£35m-£41m	£35m-£41m
Capex	£30.1m	£41m-£47m	£41m-£47m
Total	£60.4m	£81m-£93m	£81m-£93m
			2

Group earnings Year ended 31 March 2014

2012/13 restated £m			2013/14 £m	Variance £m	Variance %
218.9	Profit for the year		434.9	216.0	98.7%
216	Attributable to:	- Equity holders of the company	433.8	217.8	100.8%
2.9		- Non controlling interests	1.1	(1.8)	(62.1)%

Pence		Pence	Variance Pence	Variance %
	Basic EPS from continuing operations			
92.6	Adjusted basic EPS (before exceptional items, net loss on financial instruments and deferred tax)	88.4	(4.2)	(4.5)%
90.9	Basic EPS	182.1	91.2	100.3%
	Diluted EPS from continuing operations			
92.1	Adjusted diluted EPS (before exceptional items, net loss on financial instruments and deferred tax)	88.0	(4.1)	(4.5)%
90.5	Diluted EPS	181.3	90.8	100.3%
				27

Group balance sheet 31 March 2014

2013 £m		2014 £m	Movement in the period £m
6,760.0	Property, plant and equipment	7,023.5	263.5
141.0	Intangible assets	95.0	(46.0)
5.1	Other non-current assets	5.3	0.2
(739.7)	Working capital / provisions	(751.4)	(11.7)
6,166.4	Capital employed	6,372.4	206.0
40.5	Tax debtor	16.5	(24.0)
(785.8)	Deferred tax provision	(654.2)	131.6
(4,297.3)	Net debt	(4,447.5)	(150.2)
(279.8)	Derivative financial instruments	(197.1)	82.7
844.0	Net assets	1,090.1	246.1
83.6%	Gearing*	80.3%	(3.3)%
* Net debt divided by net debt	and equity		28

Movements on shareholders' equity Year ended 31 March 2014

	£m
At 1 April 2013	844.0
Total comprehensive income for the period	434.4
Dividends paid to shareholders of Severn Trent Plc	(185.3)
Dividends paid to non-controlling interests	(0.6)
Share based payments charge (after tax)	4.0
Shares issued	5.1
Other movements	(11.5)
At 31 March 2014	1,090.1

Gearing At 31 March 2014

Net debt/RCV* 2013/14	3 Ne	2012/13
Severn Trent Group 58%	% Se	58%
Severn Trent Water 59%	% Se	58%

Segmental analysis of capital employed 31 March 2014

2013 Total £m		Net operating assets £m	2014 Goodwill £m	Total £m
6,082.7	Severn Trent Water	6,286.6	1.3	6,287.9
125.7	Severn Trent Services*	85.6	14.6	100.2
(42.0)	Other	(14.6)	(1.1)	(15.7)
6,166.4	Group	6,357.7	14.8	6,372.4
				$\sum_{i=1}^{n}$

PBITD* analysis Year ended 31 March 2014

2012/13 Restated** £m		2013/14 £m
780.9	Severn Trent Water	804.3
18.0	Severn Trent Services	12.8
(14.8)	Other	(10.9)
784.1	Group	806.2

*Profit before interest, tax, depreciation (see depreciation slide) and exceptional items **Restated due to adoption if IAS19 Revised

Depreciation* analysis Year ended 31 March 2014

	2012/13 £m		2013/14 £m	
	282.4	Severn Trent Water	285.7	
	5.4	Severn Trent Services	5.7	
	0.9	Other	(2.0)	
	288.7	Group	289.4	
*Including emertion tion	of intensibles, profit/loss on diane	sal of fixed assets and deferred income released		

Capital expenditure (net cash)* Year ended 31 March 2014

	2012/13 £m		2013/14 £m	
	392.5	Severn Trent Water	441.3	
	7.5	Severn Trent Services	12.3	
	1.8	Other	10.4	
	401.8	Group	464.0	
*Including amortisation	n of intanaibles, profit/loss on dispo	sal of fixed assets and deferred income released		

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Severn Trent Water – operating costs Year ended 31 March 2014

2012/13 £m		2013/14 £m	Variance £m	Variance %
582.4	Direct operating costs*	600.3	17.9	3.1
282.4	Depreciation**	285.7	3.3	1.2
147.7	Infrastructure renewals	140.3	(7.4)	(5.0)
1,012.4	STW operating costs	1,026.3	13.9	1.4
		/		

* Restated due to the adoption of IAS19 Revised

**Including amortisation of intangibles, profit/loss on disposal of fixed assets and deferred income released

Severn Trent Water – Capex reconciliation Year ended 31 March 2014

2013/14 £m		2012/13 £m
519.4	Additions to Property, plant and equipment	451.6
8.2	Additions to intangible fixed assets	13.6
527.6	IFRS capex	465.2
(13.8)	Interest capitalised under IFRS	(10.4)
(24.7)	Adopted assets capitalised under IFRS	(23.0)
140.3	Infrastructure renewals capitalised under UK GAAP	147.7
629.4	UK GAAP capex (gross)	579.5
(27.3)	Less grants and contributions	(24.1)
602.1	UK GAAP capex (net of grants and contributions received)	555.4

**Restated due to adoption if IAS19 Revised

Severn Trent Services performance Year ended 31 March 2014

Turnover			Turnover			Underlying PBIT*			
2012/13 £m	2013/14 £m	Change %		2012/13 £m	2013/14 £m	Change %			
328.5	311.4	(5.2)	As reported	12.6	7.1	(43.7)			
(21.1)	-		Changes in group	1.2	0.0				
0.1	-		Exchange rate impacts	-	-				
307.5	311.4	1.3	Like for like**	13.8	7.1	(48.6)			

Like for like** ROIC***

3.9%

* PBIT before exceptional items

** On constant currency excluding acquisitions and disposals

*** Return On Invested Capital (underlying PBIT /Average net operating assets plus gross goodwill from acquisitions)

Net finance costs Period ended 31 March 2014

	Income statement charge 2013/14	Capitalised interest (2013/14)	Gross interest incurred 2013/14
	£m	£m	£m
Cash" interest (including accruals)	197.3	11.8	209.1
Pension debit	15.8	-	15.8
RPI interest	34.8	2.1	36.9
	247.9	13.9	261.8

Net debt At 31 March 2014

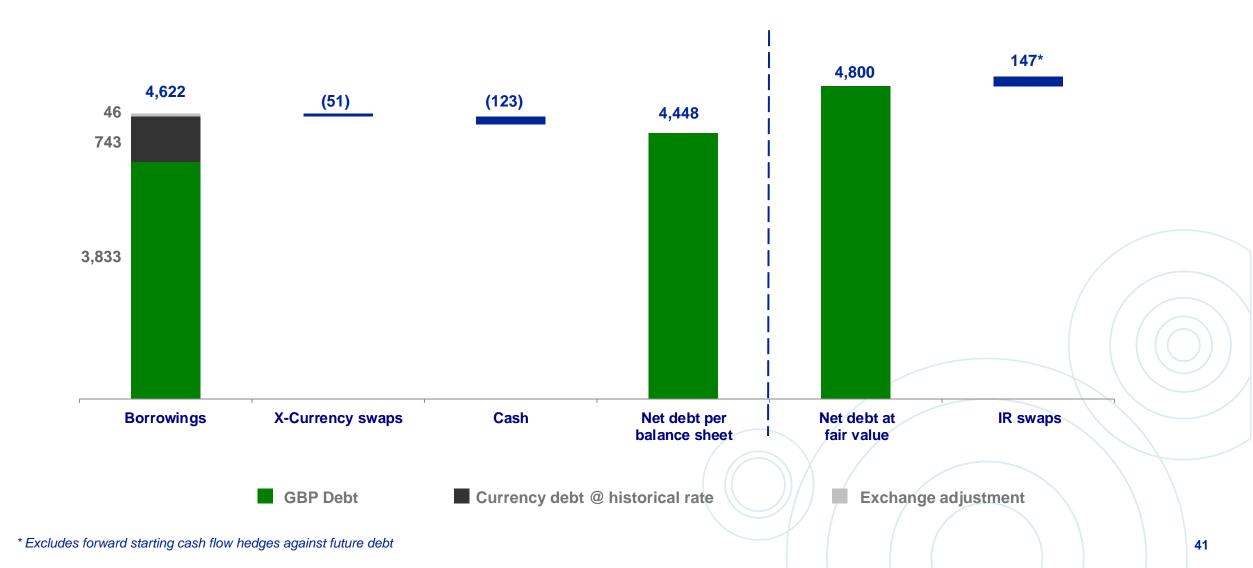
(403.6) 0.4 758.7 3,840.9	(123.2) 0 594.9	280.4 (0.4) (163.8)
758.7	594.9	
		(163.8)
2 940 0		
3,040.9	3,826.0	(14.9)
201.6	201.2	(0.4)
(100.7)	(51.4)	49.3
4,297.3	4,447.5	150.2

Fair value of net debt At 31 March 2014

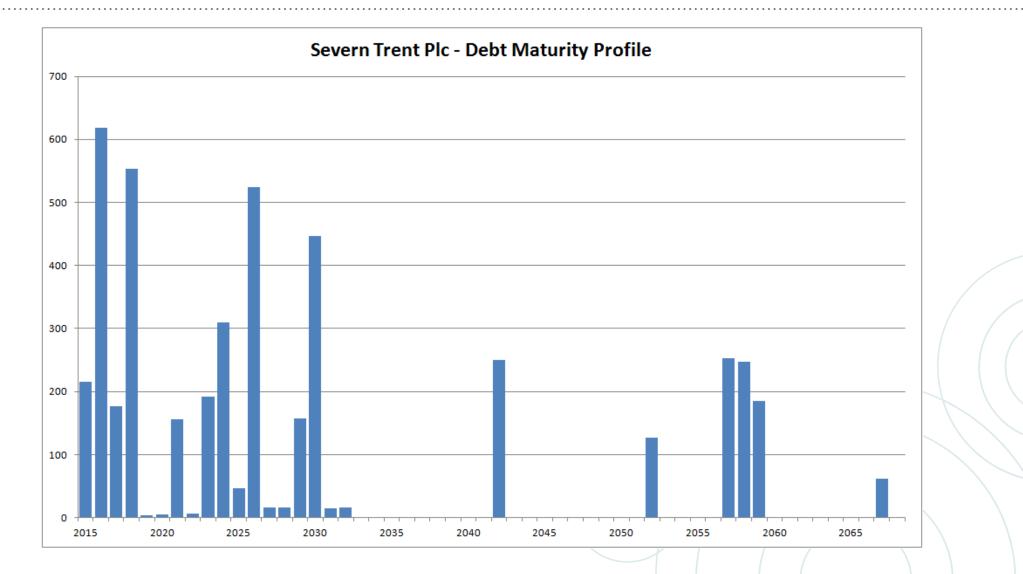
	As reported 31 March 2013 £m	Restated 31 March 2013 £m	As reported 31 March 2014 £m	Movement in the period £m
Bank loans	782	782	609	(173)
Other loans	4,585	4,395	4,168	(227)
Finance leases	208	208	198	(11)
	5,575	5,385	4,974	(411)
Net cash and cash equivalents	(403)	(403)	(123)	280
Cross currency swaps	(101)	(101)	(51)	49
Fair value of net debt	5,071	4,881	4,800	(81)
Net debt (previous slide)	4,297	4,297	4,448	150
Difference	(774)	(584)	(352)	(232)

Following the introduction of the new accounting standard, IFRS 13 'Fair Value Measurement', the group is required to amend its approach to estimating the fair value of its debt instruments to comply with the new standard which now places more emphasis on quoted prices in active markets rather than expected cash flows discounted using rates derived from market data.

Analysis of borrowings, net debt and swaps At 31 March 2014



Debt Maturity Profile At 31 March 2014



Credit ratings 31 March 2014

Long-Term	Severn Trent Water	Severn Trent Plc
Moody's	A3	Baa1
Standard & Poor's	BBB+	BBB-

Short-Term	Severn Trent Water	Severn Trent Plc	_
Moody's	P2	P2	
Standard & Poor's	A2	A3	

Moody's – long term rating is stable Standard & Poor's – long term rating is stable

Severn Trent Water – RCV

£m	2010/11	2011/12	2012/13	2013/14	2014/15	
Per Determination*	6,216	6,244	6,280	6,341	6,385	
Actual / Estimated Outturn**	6,814	7,089	7,364	7,618	7,883	
Ofwat Actual/Projected Outturn***	6,814	7,089	7,364	7,618	7,670	

2007/08 prices
At year end actual/estimated prices
Year end at 2013/14 prices. Source Ofwat