

PR14 Update From Severn Trent Business Plan Submission

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Our plan delivers

Value for money

- Increased investment programme
- Bills frozen in first year of AMP6; below inflation increases thereafter

Fair and balanced

Balances the interests of all our stakeholders

Robust and reliable

 Largest customer research and engagement exercise Severn Trent has ever undertaken

Right thing for the long term

Shaped by our "Changing Course" philosophy

Context

- Customers want better value, better services and a healthier environment
- Increasing environmental standards
- Population growth
- Climate change
- Affordability
- Service improvements
- Changing financial markets

Our plan delivers against this

Engagement

- Started in December 2011
- Over 15,000 customers
- 160 stakeholders
 - representing business, households, environment and local government
- Severn Trent Water Forum
- Let's talk water
 - www.stwater.co.uk/letstalkwater



December 2011 Customers shaped our consultation

April 2012 Customers shaped our plan

April 2013 Customers improved our plan

December 2013 Customers support our final plan

What The Water Forum said



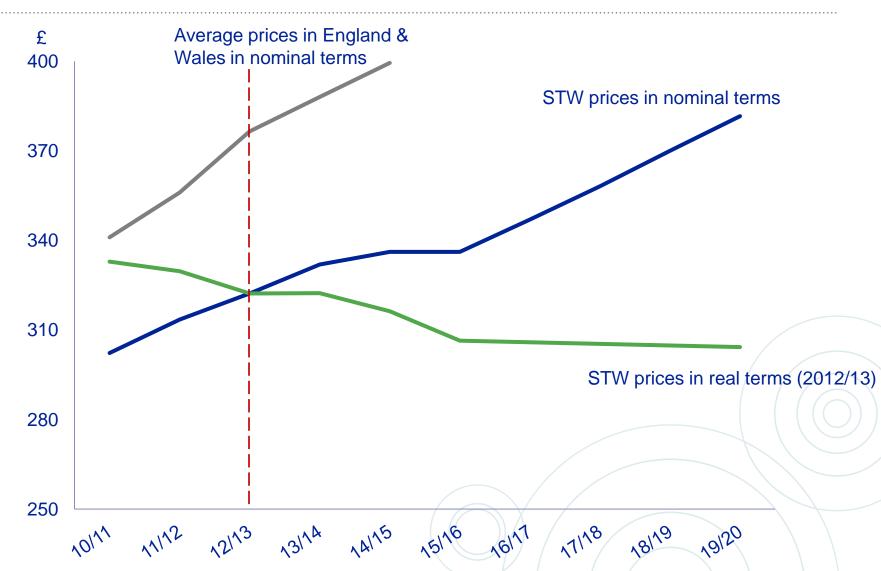
"...there is a clear line of sight between what customers wanted to see and what is being proposed in the plan. It is because, and only because, the company has significantly shifted to meet our demands for the lowest possible bills, together with the necessary investment, that we can commend the plan to you as a fair and balanced plan."

Overview of our Plan

- Bills
- Totex (opex + capex)
- Outcomes
- Financing and WACC*
- Incentives
- RCV



Customer Bills



Totex – 5 year period

	AMP5 (£m)	AMP6 (£m)	Change £m	Change %
Capital investment	2,565	3,175	610	24%
Operational expenditure	2,854	2,845	-9	0%
Total expenditure (totex)	5,419	6,020	601	11%

- Opex flat; capex +£610 million
- We are within the efficient cost corridor
- PAYG rate c.55%
- Change in cost base*

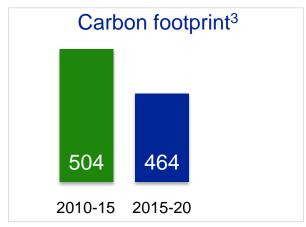
	% of opex AMP5	% of opex AMP6	Change AMP6 v AMP5
Directly Managed Costs	64%	62%	-6.0%
Indirectly Managed Costs	36%	38%	+3.8%

* Excludes enhancement spend and PDaS

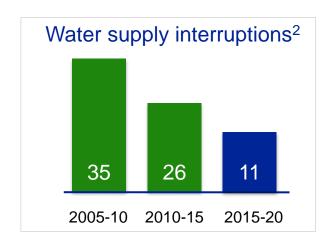
Outcomes and KPI targets

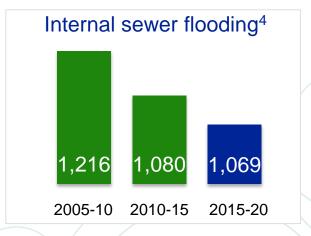
5 year average





- MI/d
- 2. Minutes per customer
- 3. ktCO2e
- 4. Number of incidents



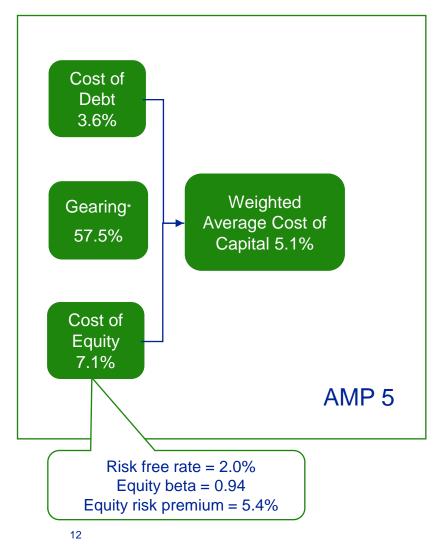


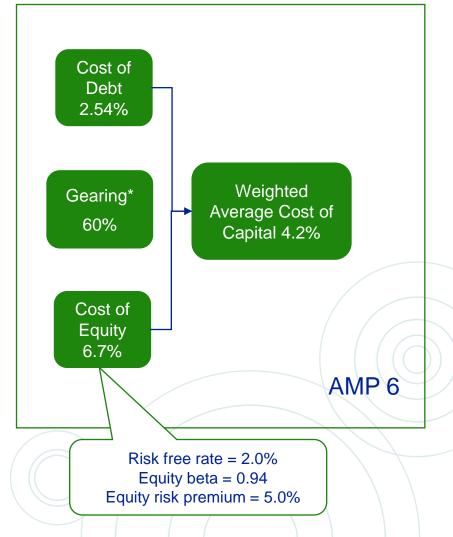
Wholesale WACC

Weighted average cost of capital

Real	PR14	PR09
Assumed RPI	3.3%	2.5%
Blended cost of debt	2.54%	3.6%
Cost of equity	6.7%	7.1%
Gearing	60%	57.5%
Vanilla WACC	4.2%	5.1%
Post-tax WACC	3.9% @ 20% tax	4.5% @ 28% tax

Wholesale cost of capital (pre tax - 'real') AMP5 vs. AMP6





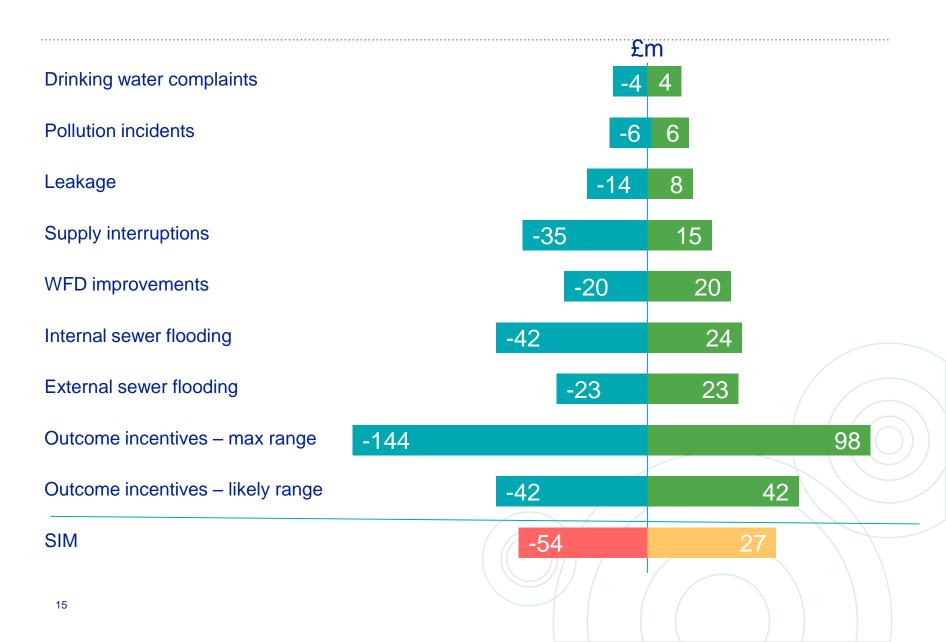
Retail

- Margin for household retail 0.7%
 - Bottom up analysis
 - Inflation and bad debt risk
- Margin for business retail 3.0%
 - Benchmark analysis
 - Comparable to Scotland, taking into account different payment terms in England
- Equivalent of +0.1% on WACC

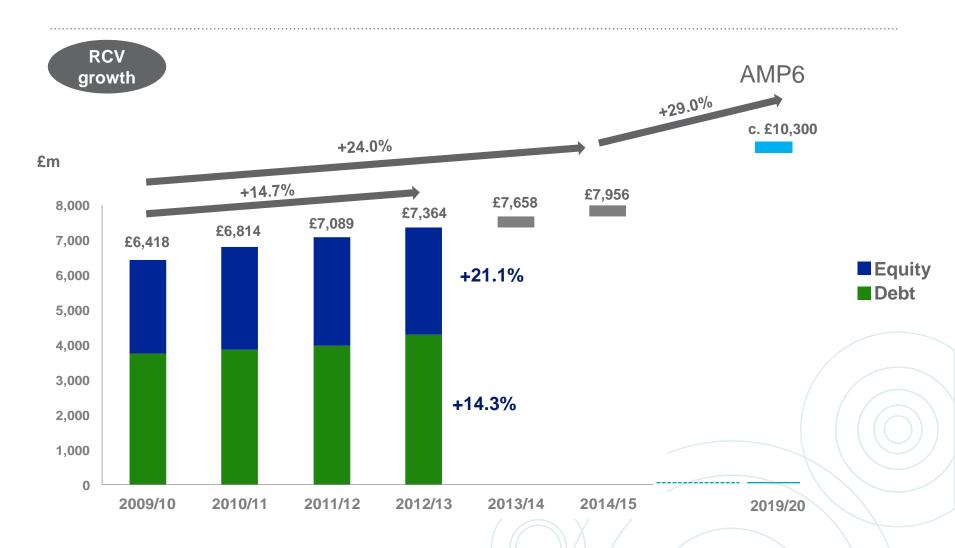
Financing

- £2.6 billion funding requirement
- £1.3 billion of existing debt matures during AMP6
 - 30% of current debt portfolio
- Already re-financed £700 million in AMP5, below rates allowed in PR09
- Investment grade credit rating

Incentives



Regulatory Capital Value (RCV)



Based on year end RPI forecast of 3.0% for 13/14 and 3.2% for 14/15. 3.3% thereafter in line with Ofwat assumption. For RCV values see: www.ofwat.gov.uk/regulating/prs web rcvupdates

Next steps

- Ofwat to publish plan ratings on 4 April 2014 (Enhanced; Standard; Resubmit)
- Draft determination
 - 30 April 2014 for Enhanced plans
 - August for Standard and Resubmission plans
- May November 2014 Totex Menu Choices (business plan rating dependant)
- January 2015 Final Determination
 - Potentially earlier for Enhanced

Our plan delivers

Value for money

 Increased investment, price changes equivalent to an average of 1.2% below inflation over AMP6

Fair and balanced

- Plan driven by and for our customers
- Offers balance between value for money, financeability and attractive growth for investors

Robust and reliable

- Full and effective engagement programme
- Financeable

Right thing for the long term

- Challenging efficiencies and outcomes to deliver
- ¹⁸ Better value, better service, healthier environment

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Q&A

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Useful Links

Ofwat www.ofwat.gov.uk

Defra – Department for Environment, Food and Rural Affairs www.defra.gov.uk

Environment Agency www.environment-agency.gov.uk



Appendix



Key Publications



Changing Course – Delivering a sustainable future for the water industry in England and Wales Publisher: Severn Trent

Web Hyperlink



Changing Course – Through sustainable financing Publisher: Severn Trent

Web Hyperlink



Financing water infrastructure beyond 2015

Publisher: Severn Trent

Web Hyperlink



Setting price controls for 2015-20

– final methodology and expectations for companies' business plans

Publisher: Ofwat

Web Hyperlink



The Water Bill

Publisher: Government

Web Hyperlink



Changing Course – Through water trading Publisher: Severn Trent

Web Hyperlink



Changing Course – Through the sustainable implementation of the Water Framework Directive

Publisher: Severn Trent

Web Hyperlink



The Water Forum Report

Publisher: The Severn Trent Water Forum

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Your Water. Your Choices Publisher: Severn Trent

Web Hyperlink



Severn Trent Water Business Plan 2015 – 20

Publisher: Severn Trent

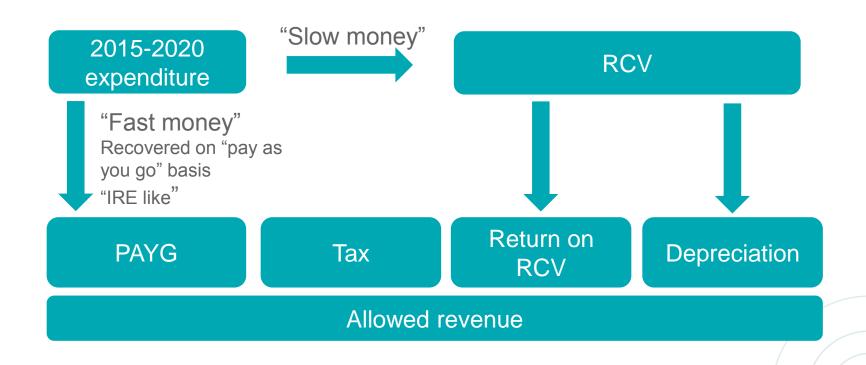
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Totex – capex breakdown

	AMP5 (£m)	AMP6 (£m)	Change £m	Change %
Capital investment				
Maintaining existing services to customers				
Above ground assets	1,169	1,263	93	8%
Below ground assets	648	660	12	2%
Sub-total	1,817	1,923	106	6%
Improving services to customers				
Environmental improvements	187	329	142	76%
Resilience	140	311	170	122%
Private drains & pumping stations	44	107	64	143%
Other	377	506	129	34%
Sub total	748	1,253	505	68%
Capital expenditure	2,565	3,175	610	24%
Operational expenditure	2,854	2,845	-9	0%
Total expenditure (totex)	5,419	6,020	601	11%

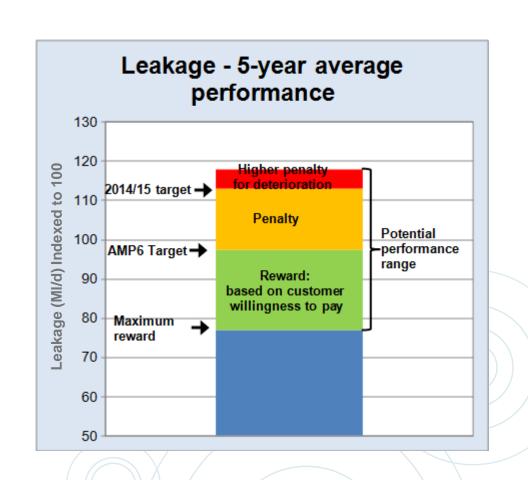
Totex PAYG rate



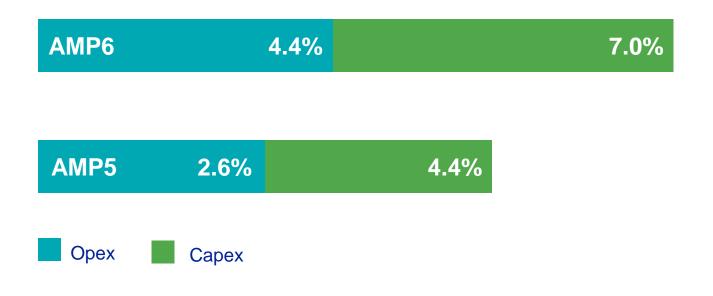
- PAYG = IRE + opex
- PAYG rate c. 55%

How rewards and penalties will work Leakage example

- Rewards and penalty rates based on customer willingness to pay
- Based on performance to 2018/19
- Limit put on rewards to ensure that the overall package does not go beyond limits of customer acceptability
- Higher penalty rate for deterioration to reflect importance customers attach to this issue and desire for improvement



Efficiency



We have set challenging efficiency targets, reducing total costs in AMP6 by £370 million.

RCV

Transition from AMP5 to AMP6

- All capex now added to RCV
- Only RCV adjustments expected are:
 - 2009/10 logging
 - Capex true up
 - Land sales
- RCV adjustments in total not expected to be significant

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