

# WELSH WRMP WORKSHOP FEEDBACK

*October 2017*

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# WRMP OCTOBER 17 WORKSHOP FEEDBACK

11 stakeholders attended our Water Resources Management Plan workshop for the Dee Valley area on 12th October 2017. 62 pieces of feedback were reviewed across the main topics of:

- Supply and Demand Outlook
- Drought Risk Assessments
- Resilience Options
- Metering and Water Efficiency Options
- Welsh PR19 business plan

There were a number of specific questions that came out of the workshop which we've answered in the following slides...

# YOU SAID...WE DID...

## *You Said...*

85% of Dee Valley's water comes from the River Dee, if this got polluted how long would it be before customers lost supply?

## *You Said...*

Following the past year of monitoring have Dee Valley set any metaldehyde targets?

## *You Said...*

If there will be separate business plans for England and Wales will there be separate bills?

## *We Did...*

Dee Valley have bankside storage for both the Chester and Wrexham water resource zones (WRZ) which would last for at least 24hrs. There are also impoundment reservoirs in the Wrexham WRZ which have 30 days of storage. We have an agreement with United Utilities to provide bulk supplies in the case of extreme shortages, and we can also pull water from the Wrexham WRZ to the Chester WRZ.

## *We Did...*

No additional targets have been set, besides our standard targets, because our monitoring showed very low levels (if any) of metaldehyde. However we will still be continuing our catchment management program.

## *We Did...*

Yes. We have applied to Ofwat under their New Appointments and Variations (NAV) process to create two separate water licenced businesses. Each company will have separate bills. We hope to have the new licences in place by April 2018.

# YOU SAID...WE DID...

## *You Said...*

How are you trying to understand the changes in demand of Non House Hold (NHH) customers?

## *You Said...*

How can you build off the success of the multi-party River Dee catchment group? Can it be broadened e.g. to include INNS?

## *You Said...*

How do you test longer term, more extreme climate scenarios?

## *We Did...*

We have consulted with our retailers but haven't yet received any up to date forecasting for NHH demand. We are currently exploring how to improve this situation for the future.

## *We Did...*

This year Dee Valley - along with United Utilities, Welsh Water, and regulators - formed the Dee Catchment Protection Group. This group takes a strategic view, looking for opportunities for collaborative work in PR19 and beyond, tying in with the Welsh Well-being for Future Generations Act.

## *We Did...*

We have tested a wide range of climate change scenarios. These are described in detail in Appendix A of our dWRMP.

# YOU SAID...WE DID...

## *You Said...*

How is abstraction reform likely to affect you?

## *You Said...*

Are you going to scenario test for different land uses in the future?

## *We Did...*

The government is planning to launch its Abstraction plan in 2018 (<https://www.gov.uk/government/publications/water-abstraction-plan-2017>)

We are participating in the consultation and will need to understand the detailed proposals before making further public statements.

## *We Did...*

The main impact of changes to land use (from a water resources perspective) would be to change the pattern, timing, and volume of the flows/groundwater recharge in our region. As we have tested a wide range of scenarios that look at future sustainability changes to licences, droughts, demand patterns, and climate change we feel that land use changes will have been indirectly tested through these scenarios.