

# WRMP WORKSHOP 3 FEEDBACK

*October 2017*



SEVERN  
TRENT

# WRMP OCTOBER 17 WORKSHOP FEEDBACK

24 stakeholders attended our Water Resources Management Plan workshop on 6<sup>th</sup> October 2017. 72 pieces of feedback were reviewed across the topics of:

- Drought Resilience
- WFD and Sustainable Abstractions
- Leakage Ambition
- Metering and Water Efficiency Options
- Supply Schemes

There were a number of specific questions that came out of the workshop which we've answered in the following slides...

# YOU SAID...WE DID...

## *You Said...*

We are interested to see more detail on water demand in our specific council areas...

## *You Said...*

During your Willingness to Pay research, have you asked customers how they feel about transferring water between water companies?

## *You Said...*

Where do you get your property and population projection data?

## *We Did...*

More detailed insight into our water demand challenges for specific council areas can be shared at council planning sessions when required

## *We Did...*

We are planning to conduct joint research with United Utilities and Thames Water to test how customers feel about water trading. The research is due to start in January 2018.

## *We Did...*

Property projections are sent through from the councils in the Severn Trent region (or the Welsh Government for the Dee Valley region). Population projections are taken from ONS (Office for National Statistics) data.

# YOU SAID...WE DID...

## *You Said...*

What options are Severn Trent thinking about for increasing connections and moving water around the system?

## *You Said...*

Should availability of water impact potential new housing projects?

## *You Said...*

Has there been any research into the transfer of groundwater from high groundwater table areas prone to flooding, to more drought sensitive aquifers?

## *We Did...*

Please see Appendix D – Our Options of the dWRMP.

## *We Did...*

Yes! For any areas of potential housing early insight and consultation with Severn Trent is essential. We can then invest appropriately in our assets so water and waste services can be available.

## *We Did...*

We are not aware of any research into the transfer of water direct from aquifer to aquifer. However as we have a range of aquifers in various storage states this allows us to transfer groundwater from an area of high water to another water resource zone where there is a supply deficit (where the infrastructure exists).