

Serving our communities

Our plan for 2020-2025

We think water's wonderful. It plays a critical role in all our lives. And that's why we all deserve a bold and ambitious plan for the future. So we're keeping bills low, improving our service and are having a greater societal impact on our communities, while maintaining an investment grade credit rating and continuing to deliver strong returns for our investors.

5%

real reduction
in CPIH prices



Proposed totex of

£6.6bn

- which reflects 13% efficiency



Growing RCV by

13.6%

in nominal prices



Improving up to

2,100km

of our rivers

41 PCs including
33 ODIs
with enhanced values for
internal sewer flooding
and pollutions



RORE range of

-3.0% to +2.6%

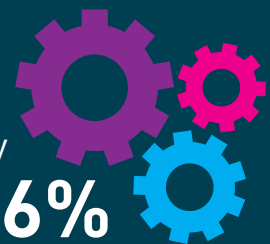
on customer ODIs



£10m investment in
new technical
academy for the Midlands

Average company
gearing of

63.6%



At least

BBB+/Baa1

target credit rating

1%

dividend for
community schemes



Base regulatory

dividend of **5%**

aligned with Ofwat guidance

WONDERFUL ON TAP

SEVERN

TRENT