

WATER

AMP 6 Investment drives fast start, AMP 7 Investment drives long term resilience

Water Quality

- ❑ Cleanest Water Plan Focus has driven double digit reductions in Quality Complaints Y-O-Y.
- ❑ Investment in DSRs reaps dividends in 35% reduction in Coliforms
- ❑ Continued focus to be Green by 2020.

AMP 7 Fast Start

- ❑ £100m AMP 6 investment to drive fast start.
- ❑ Most Leakage loggers, deploying new technology
- ❑ Investment in assets to deal with population growth and climate change

Long Term Investment

- ❑ Further investment in AMP7 with significant enhancement spend and real options
- ❑ Increasing metering in our patch by 300%
- ❑ Satellite technology deployed for hard to find leaks



Major Resilience Investment in the DVA in AMP 7

Financial ODIs discussed...

Supply interruptions

Leakage

Water Quality complaints

Mains Bursts