

Gate two query process

Strategic solution(s)	Minworth
Query number	MIN002
Date sent to company	30/11/2022
Response due by	2/12/2022

Query

1. Please point us to the relevant place in the submission where you demonstrate the following requirements in the criteria:
 - a. that you have considered how the solution will "ensure they will put in place adequate systems and resources, and that there are effective and efficient processes and governance arrangements for delivering the planning and land acquisition process"
 - b. "Initial thinking on the customer journey¹ for all those who will be affected by the project and how solution owners will ensure a good experience for them."

If these have not been included in the current submission, please explain how you are addressing the above points.

¹ By customers in the context of planning we mean parties affected by the construction and operation of the SRO e.g. landowners, residents, and businesses.

Solution owner response

Q1a: Please point us to the relevant place in the submission where you demonstrate the following requirements in the criteria:

That you have considered how the solution will "ensure they will put in place adequate systems and resources, and that there are effective and efficient processes and governance arrangements for delivering the planning and land acquisition process"

A1a: To demonstrate our adherence to the above criteria we would reference Paragraphs 7.28-7.32 of the G2 paper 'Works in Private Land'.

Additionally Chapter 11/Next Steps of the G1 Annex (Consenting Strategy) provides a clear explanation of the arrangements that will need to be made to put the appropriate team in place to cover DCO process (planning and land acquisition).

The proposed scale and structure of the joint GUC/Minworth DCO team was illustrated in the GUC RAPID Gate 2 Presentation given on 30/11/22, with the Minworth SRO being likely to progress as Associated Development to the GUC SRO DCO.

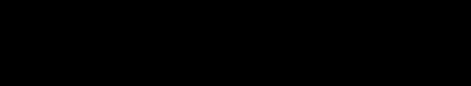
Q1b: Please point us to the relevant place in the submission where you demonstrate the following requirements in the criteria:

"Initial thinking on the customer journey for all those who will be affected by the project and how solution owners will ensure a good experience for them."

A1b: To demonstrate our adherence to the above criteria we have undertaken two pieces of research, which have helped us to capture initial customer views on the Minworth SRO.

These are outlined in Annex D1 Stakeholder Engagement Section 3 Customer Engagement pages 4 - 11. The full research reports are included as Annex D1.2 Water Club changes of source and Annex D1.3 Customer preferences on added value for large resource schemes.

When assessing the scale and timeline of customer engagement requirements for Minworth SRO, it should be noted that the treatment element will be constructed entirely within land already owned by STW and at a significant distance from any customer properties. The STT pipeline element is not currently required to be operational until 2060.

Date of response to RAPID	02/12/22
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